

Personal Data Processing at Zone

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Zone Media OÜ (Zone) is committed to ensuring that all personally identifiable information processed on behalf of our customers is handled in accordance with the European General Data Protection Regulation (GDPR) and other relevant data protection regulations.

This document lists the sub-processors used by Zone Media OÜ to process personal data on behalf of our customers. These sub-processors may access personal data provided directly by our clients or to which we provide access to perform our services.

We also list independent controllers who can receive personally identifiable information from Zone while we act as a sub-processor on their behalf or in other circumstances.

Sub-Processors

The following table lists the sub-processors used by Zone to process our customer's personal data:

Applicability	Purpose	Name	Location	Website	Since
General	Payment processing	Adyen N.V.	Simon Carmiggeltstraat 6, 1011 DJ, Amsterdam, Netherlands	https://www.adyen.com/	
	Customer support	Zendesk Inc ¹	1019 Market Street San Francisco, CA 94103 USA	https://www.zendesk.com/	
	Customer support	Prominion OÜ	Mustamäe tee 16, 10617 Tallinn, Estonia	https://prominion.eu/	
	Customer engagement	Sendsmaily OÜ	Paldiski mnt 29, 10612 Tallinn, Estonia	https://smaily.com/	
	Invoicing	Unifiedpost AS	Veerenni tn 40a, 10138 Tallinn, Estonia	https://www.unifiedpost.com/	
Website visitors	Website statistics	Google LLC ²	1600 Amphitheatre Parkway Mountain View, CA 94043 USA	https://www.google.com/	
	Website statistics	Hotjar Ltd	Dragonara Business Centre, Paceville St Julian's STJ 3141, Malta	https://www.hotjar.com/	
	Cookie permission management	Usercentrics A/S	Havnegade 39, 1058 Copenhagen, Denmark	https://www.cookiebot.com	
Domain registrants	Domain registration	Ascio Technologies	Tuborg Blvd. 12, 2900 Hellerup, Denmark	https://www.ascio.com	
	Domain registration	Enom Inc ³	5808 Lake Washington Blvd, Ste. 300 Kirkland, WA 98033	https://www.enom.com/	
	Digital signatures	Dokobit UAB	Paupio g. 50, LT-11341 Vilnius	https://www.dokobit.com/	
Nimbusec users	Resales of services	SV1870 Nimbusec GmbH	Kaisergasse 16b, 4020 Linz, Austria	https://nimbusec.com	

Each sub-processor listed above must have appropriate data protection measures in place to ensure compliance with the GDPR and other relevant data protection regulations.

Independent controllers for whom Zone is a sub-processor

The following table lists the independent data controllers we share customers with and on behalf of whom Zone acts as a sub-processor.

Applicability	Purpose	Name	Location	Website	Since
Domain registration	.EU domain management	EURid VZW	Telecomlaan 9, 1831 Machelen, Belgium	https://eurid.eu	
	.EE domain management	Eesti Interneti SA	Paldiski mnt 80, 10617 Tallinn, Estonia	https://www.internet.ee/	
	.FI domain management	Traficom	Opastinsilta 12 A, 00520 Helsinki, Finland	https://www.traficom.fi	
	.LV domain management	University of Latvia	Raiņa bulv. 29, Rīga, LV-1459, Latvia	https://www.nic.lv	

¹ EU Standard Contractual Clause applies

² EU Standard Contractual Clause applies

³ Enom Data Processing Addendum applies

Applicability	Purpose	Name	Location	Website	Since
Voog CMS customers TLS certificate customers	.LT domain management	Kaunas University of Technology	Studentų St. 48A-331, 51367 Kaunas, Lithuania	https://www.domreg.lt	
	.NL domain management	SIDN	Meander 501, 6825 MD ARNHEM, The Netherlands	https://www.sidn.nl	
	Resales of services	Edicy OÜ	Raekoja plats 1, 51003 Tartu, Estonia	https://www.voog.com	
	Resales of services	DigiCert Inc ⁴	Lehi, 2801 North Thanksgiving Way Suite 500, United States	https://www.digicert.com/	

Other independent controllers

The following table lists the independent data controllers we share customers with. When serving our mutual customers, these controllers can come into contact with personally identifiable information that can be associated with an individual when combined with other data.

Applicability	Purpose	Name	Location	Website	Since
General	Payment processing	Swedbank AS	Liivalaia tn 8, 15040 Tallinn, Estonia	https://www.swedbank.ee/	
		SEB Pank AS	Tornimäe tn 2, 15010 Tallinn, Estonia	https://www.seb.ee/	
		LHV Pank AS	Tartu mnt 2, 10145 Tallinn, Estonia	https://www.lhv.ee/	
		Luminor Bank AS	Liivalaia tn 45, 10145 Tallinn, Estonia	https://luminor.ee/	
		PayPal Inc	San Jose, 2211 N 1st St, United States	https://www.paypal.com/	
	Legal services	Advokaadibüroo TRINITI OÜ	Maakri 19-1, 10145 Tallinn, Estonia	https://triniti.eu/	

Updates to this information

Zone may update these lists occasionally as necessary to reflect changes in our use of sub-processors. We will notify our customers of any changes to the sub-processors we use per our agreements with them.

Contacts

If you have any questions or concerns about our use of sub-processors, please get in touch with us at dataprotection@zone.eu.

⁴ DigiCert Privacy Policy applies